

Resources for Residents

Tremont Neighborhood of Cleveland

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** indicates the organization is in Tremont or bordering neighborhoods



Financial Counseling:

Community Financial Centers **

Offers a network of professionally trained managers dedicated to providing individual financial empowerment services, and helping clients improve personal finances and execute long and short term plans free of charge and regardless of income.

- Phone: 216-453-1445
- Website: www.communityfinancialcenters.org
- Address: mobile centers located throughout the city including at Metro West Community Development Organization at 3167 Fulton Rd. #303, Cleveland, OH, 44109

Cuyahoga County Department of Consumer Affairs

Provides a variety of resources to help people manage credit and debt as well as money. Consumer protection and tax help information is also available.

- Phone: 216-443-7035
- Website: www.consumeraffairs.cuyahogacounty.us
- Address: 2079 East Ninth Street Cleveland, Ohio 44115

Neighborhood Housing Services of Greater Cleveland

Now an affiliate of CHN Housing Partners. This program helps Cuyahoga County residents to save and invest money, budget, and obtain a financial goal such as homeownership, school tuition, retirement, or debt reduction.

- Phone: 216-458-4663
- Website: <https://chnhousingpartners.org/>
- Address: 2999 Payne Ave. Cleveland, OH 44114

Food Access:

Greater Cleveland Food Bank

The Food Bank operates a community food distribution center, providing food and other critical grocery products annually to food pantries, hot meals programs, shelters, mobile pantries, programs for the elderly and other nonprofit agencies.

- Phone: 216-738-2265
- Website: www.greaterclevelandfoodbank.org
- Address: 15500 S Waterloo Rd, Cleveland, OH 44110 (Food drop locations throughout the city)

Hunger Network of Greater Cleveland

Provides a network of over 100 pantries and hot meal programs placed throughout Cuyahoga County. Call or go online to find a local pantry near you.

- Phone: 216-619-8155
- Website: www.hungernetwork.org
- Address: 614 W Superior Ave #744, Cleveland, OH 44113

Meals on Wheels

Provides ready to eat, hot meals delivered to homes for the elderly. Call or go online to find locations near you.

- Phone: 888-998-6325
- Website: www.mealsonwheelsamerica.org

Iglesia Nueva Vida – Free Methodist Church **

Food pantry

- Phone: 216-741-0511
- Address: 2327 Holmden Ave. Cleveland, OH 44109

Iglesia Sinai **

Food pantry

- Phone: 216-201-9112
- Address: 3256 Scranton Rd. Cleveland, OH 44109

Immanuel Evangelical Lutheran Hunger Center **

Food Pantry distributing bags of groceries on the last Wednesday of each month.

- Phone: 216-781-9511
- Address: 2928 Scranton Rd. Cleveland, OH 44113

Mega Resource Center **

Food pantry services provided Monday-Friday until 1:00pm

- Phone: 216-398-6324
- Address: 2401 Prame Avenue, Cleveland, OH 44109

Pilgrim Congregational UCC Food Pantry **

Food pantry

- Phone: 216-861-7388
- Address: 2592 W. 14th Street, Cleveland, OH 44113
- Email: info@pilgrimalive.org

Scranton Road Bible Church **

Food pantry providing bags of groceries and hot meals Tuesday 10am-11am and Wednesday 12pm-1pm

- Phone: 216-861-7539

- Address: 3095 Scranton Rd. Cleveland, OH 44113

St. Augustine Hunger Center **

Offering take-out meals during lunch and dinner and meal delivery

- Phone: 216-781-5530
- Address: 32486 W. 14th Street, Cleveland, OH 44113

St. John Cantius Hunger Center **

Food pantry

- Phone: 216-781-9095
- Address: 2265 West 10th Street, Cleveland, OH 44113

St. Michael the Archangel – St. Procop Pantry **

Take out hot meal on the last Sunday of the month at 1pm

- Phone: 216-621-3847
- Address: 3114 Scranton Rd. Cleveland, OH 44109

West Side Catholic Center **

Meals provided 6 days a week to-go

- Phone: 216-631-4741
- Address: 3135 Lorain Ave. Cleveland, OH 44113

Housing Resources:

CHN Housing Partners

Housing options include homes for-sale, Section 8 project based rental apartments, and a 15-year Lease Purchase homeownership program for families, and housing options for chronically homeless individuals through organizational partnerships.

- Phone: 216-574-7100
- Website: <https://chnhousingpartners.org/>
- Address: 2999 Payne Ave. Cleveland, OH 44114

Cuyahoga Metropolitan Housing Authority

Owns and manages property and administers rent subsidy programs to provide eligible low-income persons good, safe, affordable housing. CMHA also provides homeownership opportunities for qualified families; employment training opportunities, and other special training and employment programs for residents; and support programs for the elderly.

- Phone: 216-348-5000

- Website: www.cmha.net
- Address: 8120 Kinsman Rd. Cleveland OH 44104

Emerald Development and Economic Network

Provides, operates, and advocates for safe, decent, affordable housing and support services for persons living with disabilities or special needs who have low incomes and may be experiencing homelessness.

- Phone: 216-961-9690
- Website: www.edeninc.org
- Address: 7812 Madison Ave. Cleveland, OH 44102

Housing Cleveland

Help people list and find affordable housing in Cuyahoga County, Ohio. Renters search for free, landlords list rental housing for free

- Phone: 2-1-1
- Website: www.housingcleveland.org

Fair Housing Center for Rights and Research

Promotes fair housing and diverse communities and works to eliminate housing discrimination in Northeast Ohio by providing effective research, education and advocacy.

- Phone: 216-361-9240
- Website: www.thehousingcenter.org
- Address: 2728 Euclid Ave #200, Cleveland, OH 44115

Housing Counseling:

HUD Housing Counseling Agencies

Agencies provide homeownership counseling and education services that may include (but are not limited to) - Mortgage Delinquency and Default Resolution Counseling, Financial Management/Budget Counseling, Fair Housing Pre-Purchase Education Workshops, Home Improvement and Rehabilitation Counseling, Services for Homeless Counseling, Non-Delinquency Post Purchase Workshops, Predatory Lending Education Workshops, Pre-purchase Counseling, Pre-purchase Homebuyer Education Workshops, Rental Housing Counseling

Community Housing Solutions -- West 45th Office **

- Phone: 216-651-0077
- Website: <https://communityhousingsolutions.wordpress.com/contact/>
- Address: 1967 W 45th St, Cleveland, OH 44102

Spanish American Committee **

- Phone: 216-961-2100

- Website: <https://www.spanishamerican.org/>
- Address: 4407 Lorain Ave, Cleveland, OH 44113

Nid-Hca – Pope

- Phone: 216-752-9264
- Website: www.nidhousing.com
- Address: 3030 Euclid Ave #412, Cleveland, OH 44115

CHN Housing Partners

- Phone: 216-881-8443
- Website: www.chnnet.com
- Address: 2999 Payne Ave, Cleveland, OH 44114

Asian Services in Action Inc.

- Phone: 216-881-0330
- Website: www.asiaohio.org
- Address: 3631 Perkins Ave 2a-w, Cleveland, OH 44114

Neighborhood Assistance Corporation of America Cleveland (NACA)

- Phone: 216-619-4110
- Toll-free: 617-250-6222
- Website: <https://www.naca.com>
- Address: 7000 Euclid Ave Suite 201, Cleveland, OH 44103

Empowering and Strengthening Ohio’s People Cleveland

- Phone: 216-373-1850
- Toll-free: 216-373-1850
- Website: www.esop-cleveland.org
- Address: 11890 Fairhill Rd, Cleveland, OH 44120

Ohio State University Cuyahoga County Extension

- Phone: 216-429-8200
- Website: cuyahoga.osu.edu
- Address: 12200 Fairhill Rd, Cleveland, OH 44120

Housing Repair:

Home Repair Loans

Contact Tremont West’s Julie Dahlhausen -

Phone: 216-575-0920 x 108, Email: juliedahlhausen@tremontwest.org

Cleveland Restoration Society - Heritage Home Program

The Heritage Home Program offers a low-interest, fixed-rate, equity-based loan for maintaining and improving their older homes. Interest rates can go up to 2% in Cleveland. Homes must be 50 years old or older.

- Phone: 216-426-3116
- Website: <https://www.heritagehomeprogram.org/>
- Address: 3751 Prospect Ave E. #2, Cleveland, OH 44115

Hebrew Free Loan Association of Northeast Ohio (HFLA)

HFLA lends money interest-free to responsible individuals in need. Maximum loan amount is \$10,000.

- Phone: 216-378-9042
- Website: <https://interestfree.org/>
- Address: 23300 Chagrin Blvd. #204, Beachwood, OH 44122

CHN Housing Partners – Home Repair Loan Program

NHS of Greater Cleveland can assist you with job specifications, cost estimates, contractor selection, and oversight of your project.

- Phone: 216-574-100
- Website: <https://www.nhscleveland.org/>
- Address: 2999 Payne Ave, Cleveland, OH 44114

County Programs

Cuyahoga County Housing Enhancement Loan Program

Applicants must be current on property taxes or on a payment plan. The property value must be \$250,000 or below. Participating banks are Key Bank and Huntington Bank.

- Phone: 216-664-2079
- Website: <https://cuyahogacounty.us/development/residents/home-repair-and-remodeling/housing-enhancement-loan-program>
- Address: E. 9th Street, Cleveland, OH 4115

Cuyahoga County Veterans Services Commission

Provides temporary and emergency financial assistance to eligible veterans, their dependents, and surviving spouses for rent, mortgages, security deposits, etc.

- Phone: 216-698-2600
- Website: <http://cuyahogavets.org/>
- Address: 1849 Prospect Ave E. #150, Cleveland, OH 44115

City Programs

2021 Exterior Paint Program

Must be a low or moderate-income family, live in the property, and attend Lead Safe Work Practice Class

- Julie Dahlhausen at Tremont West Development Corporation – Phone: 216-575-0920 x 108

Senior Homeowner Assistance Program

SHAP provides a grant to income qualified Cleveland residents 60 years old or older, and disabled adults who reside in and own single or two family homes in need of critical health, safety, and maintenance repairs.

- Phone: 216-664-2833
- Website: <http://www.city.cleveland.oh.us/CityofCleveland/Home/Government/CityAgencies/Agng/HomeMaintenance>
- Address: 75 Erieview Plaza, Cleveland, OH 44114

Age Friendly Home Investment Program

AHIP provides one free major repair to income adults 18-59. Funding is limited, contact Department of Aging for ability.

- Phone: 216-64-2833
- Website: <http://www.city.cleveland.oh.us/node/43555>
- Address: 75 Erieview Plaza, Cleveland, OH 44114

Repair-A-Home – Division of Neighborhood Services

Low interest loans for code related repairs, mechanical repairs, or health and safety repairs.

- Phone: 216-664-2045
- Website: <http://www.city.cleveland.oh.us/CityofCleveland/Home/Government/CityAgencies/CommunityDevelopment/DivisionofNeighborhoodServices>
- Address: 601 Lakeside Ave, Room 302, Cleveland, OH 44114

Cleveland 50/50 Sidewalk Residential Replacement Program

Repair/replacement of unsafe sidewalks through a partnership between the City of Cleveland and its residents where each party pays 50% of the cost.

- Phone: 216-664-2232
- Website: <http://www.city.cleveland.oh.us/node/15128>
- Address: 601 Lakeside Ave, Cleveland, OH 44114

Home Repair Grants

Community Housing Solutions **

CHS offers a tool loan program and housing counseling, and home repair for seniors. Applicants must own their home for at least one year, meet income guidelines, and be current on property taxes or in a payment plan.

- Phone: 216-651-0077
- Address: 1967 W 45th St., Cleveland, OH 44102

Home Weatherization and Housewarming Assistance – CHN Housing Partners

Services may include furnace repair/replacement, hot water tank repair/replacement, insulation, refrigerator and/or freezer replacement, light bulbs and electrical repairs/updates.

- Phone: 216-574-7100
- Website: <https://chnhousingpartners.org/>
- Address: 2999 Payne Ave. Cleveland, OH 44114

Safe At Home/Handyman Program – Rebuilding Together

Services may include doors, door knobs, and deadbolts, grab bars, handrails, smoke and CO detectors, minor bathroom modifications, etc.

- Phone: 216-800-8556 x 2103
- Website: <https://www.rebuildingtogetherneo.org/>
- Address: 9100 Bank Street, Unit B, Valley View, OH 44125

Legal Assistance/Tenant's Rights

Legal Aid Society of Cleveland

Provides free legal advice and representation to low income people for civil matters in five counties in northeast Ohio: Ashtabula, Cuyahoga, Geauga, Lake, and Lorain.

- Phone: 216-687-1900
- Website: www.lasclev.org
- Address: 1223 Wes 6th Street, Cleveland, OH 44113

North Star Neighborhood Reentry Resource Center

An innovative resource center that helps individuals who have been involved in the criminal justice system navigate through barriers to become law abiding, contributing members of their families and communities.

- Phone: 216-881-5440
- Website: www.northstarreentry.org
- Address: 1834 E 55th St, Cleveland, OH 44103

Utility Assistance

Assurance Wireless Phone Program

Federal lifeline program that provides a free mobile phone service throughout Virgin Mobile. Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs like Medicaid or SNAP, or depending on income.

- Phone: 888-898-4888
- Website: www.assurancewireless.com

CHN Housing Partners

Provides programs to aid with past-due utility bills, shut-off crisis, and establish affordable monthly payment plans. Can assist customers whose utilities are shut off, who are transferring or applying for new utility service, and those needing crisis assistance. Service is limited to one person per household.

- Phone: 21-518-4014
- Website: www.chnnet.com
- Address: 2999 Payne Ave. Cleveland, OH 44114

SAFELINK Wireless

Provides a TracFone Wireless Inc. program for income eligible households. These requirements are based on a person's participation in a state or Federal support program or by meeting the Income Poverty Guidelines as defined by the U.S. Government. Service is limited to one person per household.

- Phone: 1-800-Safelink
- Website: www.safelinkwireless.com

Ohio Energy Assistance Programs

Programs are provided through the Ohio Developmental Service Agency. Applications for the following programs can be found online or at community agencies.

- Phone: 800-282-0880

Home Energy Assistance Program (HEAP)

Helps eligible Ohioans pay their home energy bill. The benefit is applied directly to a customer's utility bill or bulk fuel bill. The amount of the benefit is determined by the number of people in the household, the heating source, and the region of residents.

- Website: www.development.ohio.gov/is/is_heap.htm

Summer Crisis Program (SCP)

Provides a one-time benefit annually to your electric bill, and/or for the purchase of fans and air conditioners.

- Website: www.development.ohio.gov/is/is_heapsummer.htm

Winter Crisis Program (WCP)

Provides a benefit once per heating season to your main and/or electric accounts. The benefit can be used by eligible households that are disconnected (or have a pending disconnection notice), need to establish new service or pay to transfer service or have 25% (or less) or bulk fuel. The program can also assist with fuel tank placement, fuel tank testing and furnace repair.

- Website: www.development.ohio.gov/is/is_heapwinter.htm

Percentage of Income Payment Plan Plus (PIPP)

Extended payment arrangement that helps Ohioans maintain their natural gas and/or electric service. Program provides customers with a consistent payment amount year round and customers who pay on-time and in-full receive credit for the balance of their current bill as well as credit to reduce their outstanding balance.

- Website: www.development.ohio.gov/is/is_pipp.htm

COVID Specific Resources

At-Home Learning

Ohio PBS Stations

The Ohio At Home Learning initiative airs daily programming for students in pre-K through grade 12 on PBS radio stations in every community.

- Website: <https://pbskids.org/>

PCs for People

Individuals and families who meet eligibility requirements can receive a computer, computer repair, internet service and learning resources.

- Website: <https://www.pcsforpeople.org/>

Virtual Field Trips for Kids

Over 30 virtual field trips with links that include Zoos, National Parks, Museums, and Outer Space

- More in formation:
https://docs.google.com/document/d/1SvldgTx9djKO6SjyvPDsoGlkgE3iExmi3qh2KRRku_w/preview?fbclid=IwAR1voOhJrOfS0Ppjsqer_IFWeg_lbpNt1fc_UBBFZyVhBBVuhvzRMIjSmgA&pru=AAABcQcYIfk*iZa5-0SJ7R-BLlicMkOyBw

Khan Academy Kids

Curriculum content broken down by age and school group

- More information: <https://docs.google.com/document/d/e/2PACX-1vSZhOdEPAWjUQpgDkVAlJrFwxZ9Sa6zGOq0CNRms6Z7DZNq-tQWS3OhuVCUbh -P-WmksHAzbsrk9d/pub>

School Meals To-Go

Buhrer Dual Language School **

Cleveland families can pick up bagged breakfast and lunch meals through the Cleveland Metropolitan School District. Monday through Friday 11:30am-1:00pm

- Phone: 216-838-8350
- Address: 1600 Buhrer Ave, Cleveland, 44109
- Menu and Distribution Locations Link: <https://www.clevelandmetroschools.org/Page/15493>

Other Resources

Cleveland Public Library – WiFi **

Cleveland Public Library is offering Free-Wi-Fi in their parking lots with a plan to expand to audio and video content for streaming including their two Tremont locations:

Jefferson Branch – Cleveland Public Library

- 850 Jefferson Ave. Cleveland, OH, 44113

South Branch – Cleveland Public Library

- Address: 3096 Scranton Rd. Cleveland, OH, 44113

Tremont West Development Corporation Contacts

Please direct any further questions or needs for assistance to Tremont West.

- Phone: 216-575-0920
- Website: www.tremontwest.org
- Address: 2406 Professor Ave. Cleveland, OH 44113

Staff Contacts:

Cory Riordan, ext. 101

Executive Director

coryriordan@tremontwest.org

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Community Engagement Specialist

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